

**ANALYSIS OF MEDICAL RECORD AND HEALTH INFORMATION
MANAGEMENT (PMIK) STAFFING NEEDS IN THE MEDICAL RECORDS
UNIT BASED ON THE ABK-KES METHOD AT RSUD DR.
TJITROWARDOJO PURWOREJO.**

Annastasia Karmelia¹ Abdul Hadi Kadarsuno² Nita Budiyaniti³

^{1,2,3}*Medical Records and Health Information Study Program of Health
Polytechnic Ministry of Health Yogyakarta,*

Jl. Mangkuyudan MJ III/304 Yogyakarta, 555143.

Email: annastasiakarmelia@gmail.com, abdul.hadik@poltekkesjogja.ac.id,
nitabudiyanti.nita@gmail.com.

ABSTRACT

Background: *The imbalance between the number of Medical Record and Health Information Management (PMIK) personnel and workload can affect the quality of medical record services in hospitals. The increasing number of patient visits at RSUD dr. Tjitrowardojo Purworejo has increased the workload of medical record officers, making it necessary to analyze staffing needs using the Health Workload Analysis (ABK-Kes) method.*

Objective: *This study aimed to analyze the staffing needs of PMIK personnel in the Medical Records Unit of RSUD dr. Tjitrowardojo Purworejo based on the ABK-Kes method.*

Method: *This study used a descriptive qualitative method with a case study approach. Data were collected through interviews, observations, and documentation. The research informants consisted of 10 participants, including the head of the medical records unit and PMIK officers from each work section. Staffing needs analysis was conducted based on ABK-Kes components, including available working time, workload standards, supporting task factors, and health human resource requirements.*

Result: *Based on the ABK-Kes method calculation, the required number of Medical Record and Health Information Management (PMIK) personnel in the Medical Records Unit of RSUD dr. Tjitrowardojo Purworejo was 45, while only 16 PMIK personnel were available, resulting in a shortage of 29 personnel. The greatest staffing shortages were identified in the outpatient registration, filing, and analysis units.*

Conclusion: *The Medical Records Unit of RSUD dr. Tjitrowardojo Purworejo still requires additional PMIK personnel to balance the workload and improve the effectiveness and efficiency of medical record services.*

Keywords: *PMIK, ABK-Kes, staffing needs, medical records, workload.*

ANALISIS KEBUTUHAN PMIK INSTALASI REKAM MEDIS BERDASARKAN METODE ABK KES DI RSUD DR. TJITROWARDOJO PURWOREJO

Annastasia Karmelia¹ Abdul Hadi Kadarsuno² Nita Budiyan³
^{1,2,3}Prodi Rekam Medis dan Informasi Kesehatan Poltekkes Kemenkes
Yogyakarta, Jl. Mangkuyudan MJ III/304 Yogyakarta, 555143.
Email: annastasiakarmelia@gmail.com, abdul.hadik@poltekkesjogja.ac.id,
nitabudiyan.nita@gmail.com.

ABSTRAK

Latar Belakang: Ketidaksesuaian antara jumlah tenaga Perekam Medis dan Informasi Kesehatan (PMIK) dengan beban kerja dapat memengaruhi mutu pelayanan rekam medis di rumah sakit (Zein *et al.*, 2022). Peningkatan jumlah kunjungan pasien di RSUD dr. Tjitrowardojo Purworejo menyebabkan beban kerja petugas rekam medis semakin tinggi sehingga diperlukan analisis kebutuhan tenaga berdasarkan metode Analisis Beban Kerja Kesehatan (ABK-Kes).

Tujuan: Penelitian ini bertujuan untuk menganalisis kebutuhan PMIK di Instalasi Rekam Medis RSUD dr. Tjitrowardojo Purworejo berdasarkan metode ABK-Kes.

Metode: Penelitian ini menggunakan metode deskriptif kualitatif dengan pendekatan studi kasus. Pengumpulan data dilakukan melalui wawancara, observasi, dan dokumentasi. Informan penelitian berjumlah 10 orang yang terdiri dari kepala instalasi dan petugas PMIK di setiap unit kerja. Analisis kebutuhan tenaga dilakukan berdasarkan komponen ABK-Kes meliputi waktu kerja tersedia, standar beban kerja, faktor tugas penunjang, dan kebutuhan SDM.

Hasil: Berdasarkan perhitungan metode ABK-Kes, kebutuhan tenaga PMIK di Instalasi Rekam Medis RSUD dr. Tjitrowardojo Purworejo adalah 45 orang, sedangkan tenaga PMIK yang tersedia berjumlah 16 orang sehingga terdapat kekurangan 29 PMIK. Kekurangan tenaga terutama ditemukan pada unit TPRJ, filing, dan analisis.

Kesimpulan: Instalasi Rekam Medis RSUD dr. Tjitrowardojo Purworejo masih memerlukan penambahan tenaga PMIK agar beban kerja lebih seimbang dan pelayanan rekam medis dapat berjalan lebih efektif dan efisien.

Kata Kunci: PMIK, ABK-Kes, Kebutuhan Tenaga, Rekam Medis, Beban Kerja.