

**ANALYSIS OF MEDICAL RECORD STAFF REQUIREMENTS FOR
OUTPATIENT REGISTRATION IN THE ERA OF ELECTRONIC MEDICAL
RECORDS USING THE ABK-KES METHOD AT PANEMBAHAN
SENOPATI REGIONAL GENERAL HOSPITAL, BANTUL**

Lelyana Kurnia Putri¹, Anton Kristijono², Syarah Mazaya Fitriana³
^{1,2,3} Rekam Medis dan Informasi Kesehatan Poltekkes Kemekes Yogyakarta
Jl. Mangkuyudan MJ III/304 Mantrijeron Yogyakarta
Email: lelyanakurniaa@gmail.com, kristijonoanton@gmail.com,
syarah.fitriana@poltellesjogja.ac.id

ABSTRACT

Background: The implementation of Electronic Medical Records (EMR) is mandatory for healthcare facilities under Ministry of Health Regulation No. 24 of 2022. The implementation of EMR has led to changes in the workload of medical records staff, necessitating an appropriate analysis of staffing needs. Panembahan Senopati Bantul Regional General Hospital has been using EMR since 2022, but there have been no changes to human resources policies in the medical records unit.

Objective: Analyzing the staffing needs of the outpatient registration medical records department in the EHR era using the ABK-Kes method at Panembahan Senopati General Hospital in Bantul.

Method: This study is descriptive in nature, employing a qualitative approach and a cross-sectional design. The study sample consisted of 9 participants, comprising 8 informants and 1 triangulation case. Data were collected through interviews and observation.

Results: The Available Work Time (AWT) for outpatient registration staff is 71,220 minutes per year. The calculation yielded a Support Task Factor (STF) of 4.21% and a Support Task Standard (STS) of 1.04. Based on the ABK-Kes method, the staffing requirement for the Outpatient Registration Unit is 7 staff members, while the available staff totals 8 people.

Conclusion: The implementation of RME at Panembahan Senopati Bantul Regional General Hospital improves service efficiency and reduces the workload of outpatient registration staff. Based on the ABK-Kes method, the staffing requirement is 7 staff members, resulting in a surplus of 1 staff member compared to the current available workforce.

Keywords: ABK-Kes, SDMK, RME, Outpatient Registration

ANALISIS KEBUTUHAN TENAGA REKAM MEDIS BAGIAN PENDAFTARAN RAWAT JALAN PADA ERA REKAM MEDIS ELEKTRONIK DENGAN METODE ABK-KES DI RSUD PANEMBAHAN SENOPATI BANTUL

Lelyana Kurnia Putri¹, Anton Kristijono², Syarah Mazaya Fitriana³
^{1,2,3} Rekam Medis dan Informasi Kesehatan Poltekkes Kemekes Yogyakarta
Jl. Mangkuyudan MJ III/304 Mantrijeron Yogyakarta
Email: lelyanakurniaa@gmail.com, kristijonoanton@gmail.com,
syarah.fitriana@poltellesjogja.ac.id

ABSTRAK

Latar Belakang: Penerapan Rekam Medis Elektronik (RME) menjadi kewajiban bagi fasilitas pelayanan kesehatan sesuai Permenkes Nomor 24 Tahun 2022. Implementasi RME berdampak pada perubahan beban kerja petugas rekam medis sehingga diperlukan analisis kebutuhan tenaga kerja yang sesuai. RSUD Panembahan Senopati Bantul telah menerapkan RME sejak tahun 2022, namun belum terdapat perubahan kebijakan SDM di unit rekam medis.

Tujuan: Menganalisis kebutuhan tenaga rekam medis bagian pendaftaran rawat jalan pada era RME dengan metode ABK-Kes di RSUD Panembahan Senopati Bantul.

Metode: Jenis penelitian ini adalah deskriptif dengan pendekatan kualitatif dan desain penelitian *cross sectional*. Subjek penelitian berjumlah 9 orang, terdiri dari 8 informan dan 1 triangulasi. Pengambilan data melalui wawancara dan observasi.

Hasil: Waktu Kerja Tersedia (WKT) petugas pendaftaran rawat jalan sebesar 71.220 menit per tahun. Hasil perhitungan diperoleh Faktor Tugas Penunjang (FTP) sebesar 4,21% dan Standar Tugas Penunjang (STP) sebesar 1,04. Berdasarkan metode ABK-Kes, kebutuhan tenaga di Unit Pendaftaran Rawat Jalan sebanyak 7 petugas, sedangkan tenaga yang tersedia berjumlah 8 orang.

Kesimpulan: Penerapan RME di RSUD Panembahan Senopati Bantul meningkatkan efisiensi pelayanan dan menurunkan beban kerja petugas pendaftaran rawat jalan. Berdasarkan metode ABK-Kes, kebutuhan tenaga sebanyak 7 petugas sehingga terdapat kelebihan 1 petugas dari tenaga yang tersedia saat ini.

Kata Kunci: ABK-Kes, SDM, RME, Pendaftaran Rawat Jalan