

**PERSEPSI PASIEN TERHADAP PENGGUNAAN MEDIA TELEDENTISTRY  
DALAM UPAYA PELAYANAN KESEHATAN GIGI DAN MULUT  
PADA MASA PANDEMI COVID-19 DI KLINIK  
PRATAMA ANAMARI YOGYAKARTA**

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**ABSTRAK**

**Latar Belakang:** Kesehatan gigi dan mulut merupakan bagian dari kesehatan tubuh secara umum, persepsi kesehatan gigi dan mulut yang baik menentukan pengetahuan kesehatan seseorang, pandemi covid-19 memberikan sebuah perubahan bagi kesehatan gigi dan mulut, rentannya tenaga medis maupun pasien tertular saat tindakan medis. Penerapan teledentistry menjadi alternatif pelayanan kesehatan gigi dan mulut pada masa pandemi covid-19.

**Tujuan Penelitian:** Diketuainya persepsi pasien terhadap penggunaan media teledentistry dalam upaya pelayanan kesehatan gigi dan mulut pada masa pandemi covid-19 di Klinik Pratama Andamari Yogyakarta.

**Metode Penelitian:** Jenis penelitian ini adalah penelitian deskriptif dengan rancangan penelitian *cross sectional*. Populasi dalam penelitian ini adalah pasien klinik pratama andamari yogyakarta. Jumlah sampel sebanyak 60 orang yang diambil menggunakan *purposive sampling*, yaitu teknik pengambilan sampel dengan menggunakan kriteria-kriteria tertentu dan dianalisis menggunakan tabulasi silang, data yang diambil meliputi persepsi penggunaan media teledentistry pada masa pandemi covid 19 di Klinik Pratama Andamari Yogyakarta dengan pengisian kuisioner.

**Hasil Penelitian:** Hasil penelitian menunjukkan bahwa Persepsi pasien terhadap penggunaan media teledentistry dalam pelayanan kesehatan gigi dan mulut pada masa pandemi covid-19 di klinik Pratama Anamari Yogyakarta dalam kategori baik sebanyak 53 responden (88,3%) dan yang masuk dalam kategori buruk sebanyak 7 responden (11,7%).

**Kesimpulan:** Responden memiliki Persepsi penerapan media teledentistry dalam pelayanan kesehatan gigi dan mulut pada masa pandemi covid-19 di Klinik Pratama Andamari Yogyakarta dalam kategori baik sebanyak 88,3%.

**Kata Kunci:** Persepsi pengetahuan kesehatan gigi dan mulut, Penerapan media teledentistry.

**THE DESCRIPTION OF PATIENTS' PERCEPTIONS OF THE USE OF  
TELEDENTISTRY MEDIA IN THE EFFORT OF DENTAL AND ORAL  
HEALTH SERVICES IN THE TIME OF THE COVID-19  
PANDEMIC AT THE PRATAMA CLINIC  
OF ANDAMARI YOGYAKARTA**

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**ABSTRACT**

**Background:** Dental and oral health is part of general body health, the perception of good dental and oral health determines a person's health knowledge, the covid-19 pandemic provides a change for dental and oral health and the vulnerability of medical personnel and patients to infection during a medical procedure. The application of teledentistry is an alternative to dental and oral health services during the covid-19 pandemic.

**Objectives:** To find out the patient's perception of the use of teledentistry media in dental and oral health services during the covid-19 pandemic at the Andamari Pratama Clinic Yogyakarta.

**Methods:** This type of research was a descriptive study with a *cross-sectional research design*. The population in this study were patients at the Andamari Pratama Clinic Yogyakarta. The number of samples was 60 people who were taken using *purposive sampling*, namely a sampling technique using specific criteria and analyzed using cross-tabulation, the data taken included perceptions of the use of teledentistry media during the covid 19 pandemic at the Andamari Clinic Pratama Yogyakarta by filling out questionnaires.

**Results:** The results showed that the patient's perception of the use of teledentistry media in dental and oral health services during the covid-19 pandemic at the Pratama Andamari Clinic in Yogyakarta was a good category of as many as 53 respondents (88.3%) and those who were in the bad category were 7 respondents (11,7%).

**Conclusion:** Respondents perceived the application of teledentistry media in dental and oral health services during the covid-19 pandemic at the Andamari Clinic Yogyakarta in the good category as much as 88.3%.

**Keywords:** Perception of oral health knowledge, application of teledentistry media.